

To find out more information contact:

Wendy White
Scheme Co-ordinator
c/o Eden Mind
44-45 Castlegate
Penrith
Cumbria
CA11 7JD



wendy@edenmind.org.uk



Tel Mob: 07757481975



Office 01768 899002

ELIGIBILITY CRITERIA



For better
mental health



EDEN



M o v i n g o n S u p p o r t S c h e m e

*The Moving On Support Scheme is funded by
Defra's Rural, Social and Community Programme*

PRIORITISATION CRITERIA			
General Eligibility		YES	NO
1	Is the person 18 or over		
2	Does the person live in the Eden District		
3	Has the person recently experienced a change in their life which has resulted in feelings of isolation and vulnerability – please state the nature of the change. Or Has the person experienced long-term social isolation but is now wishing to move on in their life		
Please add here any comments you would like to make in relation to question 3			
If you have answered NO to any of the questions above, the person may be ineligible for the scheme (note question 3 has two options – at least one of which must be YES to be eligible)			
Confidence and self esteem -The Person is vulnerable and isolated:		YES	NO
4	Due to low self esteem and lack of confidence when meeting people and participating in activities		
Isolation - The Person is vulnerable and isolated:		YES	NO
5	Due to their lack of contact with other people, activities and social networks		
Accessibility - The Person is vulnerable and isolated:		YES	NO
6	Due to accessibility issues - lack of transport, restricted mobility, no local provision and/or as a result of financial circumstances		

GUIDELINES FOR REFERRERS

The following information outlines the referral process of the Moving On Support Scheme.

Referrals can only be made by:

- Eden Carers 01768 890280
- Eden Community Alarms 01768 890657
- Eden Mind and 01768 899002
- Age Concern Eden. 01768 863618

Along with a completed prioritisation criteria form referrers should also complete a referral form and submit both to the Moving On Support Scheme Co-ordinator.

Referrers should not refer anyone to the Moving On Support Scheme, if they are aware of any issues in relation to the client's history which may affect the health and safety of volunteers or staff.

Referrers should note that any information supplied to the Moving On Support Scheme, may be discussed with the client.

Once the scheme has received the referral form and eligibility criteria the co-ordinator will arrange a visit with the client to carry out a detailed assessment.

The client and referrer will be informed of the outcome of this process.

If the assessment indicates that the client is eligible for the scheme then a suitable volunteer will be sought and the match will commence.

If the scheme is unable to find a suitable volunteer who meets the clients requirements, the client will be placed on a waiting list. Again, referrers will be informed of the outcome.

If the client is ineligible for the scheme but wishes to appeal, they should do so in writing within 14days. The Moving On Support Scheme will then follow its appeals process (copies available from the co-ordinator)